

IEEE International Conference on Service Operations and Logistics, and Informatics

CALL FOR PAPERS or ABSTRACTS/POSTERS

June 22-24, 2024, Macau, SAR, China

(Hybrid Mode*: Virtual and On-site, conference website <https://soli2024.servicesscienceglobal.org>)

Macau is located in the west of the Pearl River Estuary in southern China. It is the land and water junction between the mainland of China and the South China Sea. Macau is composed of the Macao Peninsula and Taipa, the Second Island of Coloane, and the Cotai City (Cotai Reclamation Area), with a land area of 32.9 square kilometers. Macau is an international free port, a world tourism and leisure center, one of the four major gambling cities in the world, and one of the regions with the highest population density in the world. **Welcome to Macau!**



Conference Scope and Theme

The 18th IEEE International Conference on Service Operations and Logistics, and Informatics (SOLI2024) will be held on June 22-24, 2024 in Macau, organized by IEEE ITSS Macau Chapter.

Service science, service operations, logistics, and informatics are playing an increasingly important role in today's world economy. Information, communication and security technology provides cyber-infrastructure and platforms to achieve more efficient, productive and safe service operations. New types of service offerings are also emerging to meet the needs of Smart Nation. This conference will provide an exciting opportunity for the academic and industrial communities to address new challenges, share solutions, and discuss future research directions towards a Smart and Sustainable Nation.

Abstract or Paper Submission/Areas of Interest

Abstracts or Papers are welcome in any area of Service Science Research and Applications including but not limited to:

- . Architectures, platforms, and solutions of IoT and IIoT
- . Artificial Intelligence in Logistic and Sensing Network
- . Artificial Intelligence in Cyber Security
- . Applications of Data Science in Logistics
- . Autonomous Vehicle Technologies
- . Big Data and Smart City,
- . Blockchain,
- . Business Modeling, Monitoring and Management
- . Cloud Computing, Communication Systems and Networks for Smart City
- . Cyber Physical Security, Cyber Security and Data Privacy
- . Electronic Commerce and Knowledge Management
- . Information and Communications Technology and Systems
- . Intelligent Transportation Systems
- . Logistics and Supply Chain Management,
- . Mobile Internet, Cyber-Physical-Social Systems
- . Antenna / RFID Technologies and Applications,
- . Robotics Technologies, Security Urban Transportation Systems
- . Sensors and Sensing Network for Smart City
- . Service Delivery and Operations, Smart Home Technologies
- . Service Design, Engineering, Operations, and Innovations,
- . Service/Event Management and Manufacturing
- . Smart Home Technologies

Submission & Publication

The conference welcomes submissions of both original unpublished research (full paper or 1 page abstract), published work (abstract only), and posters. All full paper submissions must be written in English, at most **six (6)** pages long (including figures, tables, and references) and submitted as a word or PDF file. All full paper submissions will be peer reviewed. Accepted full paper will be published in the conference proceedings, which will be submitted for inclusion in EI. Accepted abstracts will be arranged for oral presentations, but not included in the conference proceedings.

The Best paper, Best student paper, Best virtual session paper will be awarded during the conference. Registered and Presented papers will be submitted for inclusion in IEEE Xplore and indexed by EI Compendex.

Important Dates

- . Mar. 15, 2024 Deadline for paper and abstract (including poster) submission
- . Apr. 15, 2024 Acceptance/Rejection notification
- . May 15, 2024 Final camera-ready papers and copyright transfer form

General Inquiry: Email: servicesscience2024@gmail.com

* The safety and well-being of all conference participants is our highest priority. The conference might be held in either a hybrid or virtual format due to the safety need and travel restrictions.